

# Engage a Third-Party to Assess Your IT Operations

## Challenges

Can your existing technology scale to support your growth?

Are technical problems affecting your productivity?

Are you sufficiently protecting your organization from the latest cyber threats?

These are just a few key concerns expressed by executive, IT and risk leaders today. Why leave it to chance? Engage a third-party expert to assess the security and efficiency of your IT operations.

### Solution

We can put our full-range of IT expertise and 15+ years of experience to work for you, analyzing your current IT operating procedures from core areas to assess both security and efficiency.

- Infrastructure, IT equipment and software
  - Policies, procedures and security practices
- Help desk and user satisfaction metrics









With 15+ years of high tech experience, passionate 24/7 support and a Tier III+ data center, our experts are here to support your needs. Whether hosting, managed services or on-premises equipment and support, count on us to monitor, maximize and maintain your technologies.

#### Strategic 3-Phase Assessment



## Initial Discovery

Gather high-level data on IT systems, organization, equipment and infrastructure.



# Interview and Detail Discovery

Conduct interviews and review process with IT team, executive management and internal customers.



#### Data Analysis and Report Preparation

Synthesize information to recommend next steps for process, services and cost improvements.

# IT ASSESSMENT YOU CAN TRUST – CALL TODAY FOR YOUR INITIAL CONSULTATION.

Prime Care Technologies offers a full range of IT experts that consult regularly across multiple industries. We work with businesses based on their unique needs and parameters. Moreover, with strategic alliances such as Cisco®, Microsoft, McAfee®, Willis Towers Watson, HIPAA One® and more, our customers benefit from further support with security, risk and compliance.

