# **Sprime care TECHNOLOGIES**

### UKG Technical Partner Services

### **DID YOU KNOW...**

You can pair our professional services and top-notch IT support with the leading industry-wide workforce management solution?

Leveraging UKG Workforce solutions with Prime Care Technologies technical partner services delivers a powerful technology for automating and integrating time and attendance to your advantage. As a 10+ year certified UKG partner, no one can better deliver the hands-on implementation and support that long-term care (LTC) and other industry providers need — all through one contact and contract. Since 2003, Prime Care Technologies has equipped businesses with flexible cloud-based services and applications that continue to evolve based on the greater revenue cycle needs of multifacility organizations.

### End-to-End Workforce Management, Full-Service Tech Support



- Control labor costs, minimize compliance risk and improve productivity, so you can deliver quality, cost-effective care.
- Simplify the tedious tasks of monitoring employee time/attendance, labor tracking and data collections.
- Integrate UKG data with every-day applications like payroll, scheduling and our primeVIEW dashboard for operational performance.

Top 3 Reasons to choose us for workforce management

- 1. Hosting and UKG expertise in virtually every industry
- 2. 10+ years UKG implementation and support expertise
- 3. Easy integration with the primeVIEW dashboard for LTC providers.

# **End-to-End Implementation**



### WHAT YOU CAN EXPECT

In addition to equipping you with end-to-end implementation and full tech support, Prime Care clients also stay updated on the latest changes and add-ons to ensure you are fully leveraging the benefits of UKG Dimensions workforce management.

#### We also help you:

- Create/modify interfaces between UKG and any payroll system
- Configure and implement new pay rules or modify existing pay rules
- Monitor, configure and maintain clock devices; perform firmware updates
- Upgrade from any version of UKG to current with secure archiving of historical data.
- · Size servers for new upgrades and/or business growth
- Create customized reports

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877-644-2306 sales@primecaretech.com www.primecaretech.com